*Fancy Canary*

Shipping Guarantee and Terms of Agreement

**Please read our guarantee in full prior to purchase. By acquiring birds from *Fancy Canary* you are accepting our terms and conditions upon purchase.**

Fancy Canary ships Live Birds on Mondays and Tuesdays to allow optimal number of business days. We do not ship on weekends or holidays. In addition we require that the temperature of the buyers location, not exceed 85 degrees or reach below 35 degrees to ensure suitable travel conditions. Our Live Birds are shipped healthy with seed and water (cucumbers) to ensure that they remain nourished in transit. All Live Birds will be shipped to the Post Office/Airport closest to the buyer’s home and MUST be picked up by the buyer upon delivery. We use Delta airlines or USPS for shipping. The Post Office will contact you once the bird arrives via phone otherwise we will arrange with you a pickup time at the airport. We guarantee live arrival on all birds shipped through USPS EXPRESS/Delta with a scheduled overnight or second day delivery. If delivery is delayed in route by USPS/Delta or there is a routing error on their behalf, we are unable to guarantee live arrival due to a situation beyond our control nor will the buyer be refunded the shipping and handling fee. If a bird arrives deceased the seller must be notified within (6) six hours upon arrival to the post office. Refund will be given in the form of credit to Fancy Canary.com. No monetary refund will be applied. Shipping guarantee will be void if the buyer does not contact the seller within 6 hours of delivery. In addition the buyer MUST send back the banded bird within three days of initial delivery. Band must be intact and on bird. Cost of shipping is entirely the responsibility of the buyer.

If an alternate shipping day is needed or you require further information please email us thru our contact section at [www.fancycanary.com](http://www.fancycanary.com).

Our birds are currently only available for shipping in the USA excluding Hawaii, California, and Alaska.